



THE CENTRE FOR URBAN ENERGY AT RYERSON UNIVERSITY RELEASES REPORT AND RECOMMENDATIONS ON THE 2013 ICE STORM

TORONTO, Wednesday, May 28, 2014 — The Centre for Urban Energy (CUE) has released a public report on the December 2013 Ice Storm.

In the aftermath of the storm, stakeholders from across the Greater Toronto Area participated in a roundtable discussion to share lessons learned from the ice storm that battered Southern Ontario and led to significant power outages. The discussion focused on the ice storm, extreme weather and urban energy: what worked, what did not and how to prepare for the next time.

Four key themes and recommendations emerged from the roundtable discussion:

1. **Create a comprehensive vegetation management strategy** which identifies the roles and responsibilities of the municipality, the utility and homeowners.
2. **Improve emergency communications** to effectively manage crisis situations; including managing an increased volume of customer phone calls.
3. **Define expectations of the customer** with respect to: reliability and security; cost and benefit; and an acceptable level of risk.
4. **Prioritize energy literacy among members of the public** around electricity restoration protocols, emergency preparedness and availability of qualified private electricians.

Dan McGillivray, Executive Director of the Centre for Urban Energy, is available for media interviews to discuss the roundtable sessions, the report and its recommendations.

A copy of the report is available at: <http://www.ryerson.ca/content/dam/cue/pdfs/ice-storm-roundtable-report.pdf>

About the Centre for Urban Energy at Ryerson University

The Centre for Urban Energy (CUE) is an academic-industry partnership that is exploring and developing solutions to urban energy issues, such as the advancement of clean energy technologies, energy conservation and demand management, energy storage and smart infrastructure.

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MEDIA CONTACT:

Matthew Kerry

Marketing and Communications Manager | Centre for Urban Energy at Ryerson University
Office: 416-979-5000 x 2988 | Cell: 416-834-7748 | matthew.kerry@ryerson.ca | @RyersonCUE